



Norfolk County Council

Keep safe from scams

What is a scam?



Scams can be letters, emails or phone calls that trick people out of money.



Not all scams are illegal.



People that scam are called **Scammers**.



Scammers target older and disabled people to take advantage of them.

Different scams could be...



Fake lottery



Pretend to make you money

Concert ticket



Sold out event tickets



Pretend to make you better

Scammers may...



Contact you unexpectedly



Force you to make a quick decision



Look believable



Ask for your bank details and money



Not give up until you give in



"Pleased to meet you"

Seem friendly and kind but they are not



Get you to call expensive numbers



Have answers but not always true answers



"Win a holiday"

Lie to get what they want

Do's and don'ts



Do



"This seems too good to be true"

Be aware



Put the phone down



Tell friends and family about scams



**0345
070
0707**

Call this number for no unwanted calls



**0845
703
4599**

Call this number for no junk mail

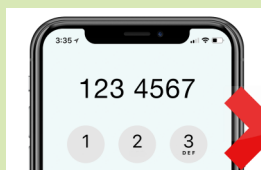


**Send to
FREEPOST
Scam Mail**

Tell Royal Mail about scam mail



Don't



Give personal details unless needed



Give out your bank details and passwords



Throw away paper with personal details



What if I'm worried



Call Citizens Advice **0808 223 1133**



Call Action Fraud **0300 123 2040**



Call **101**
Norfolk Police

Keep up to date



www.norfolk.gov.uk/scams



For a list of safe businesses call
Norfolk Trusted Trader



0344 800 8020



Norfolk County Council

Trading Standards

Be Scam Aware



Easy Read translation by
Opening Doors ☎ 01603 631433

